



Catalyst for a global Indiana

2020 Client Services Intern

Position Summary

Where Indy Intersects With The World; add an international business experience to your professional credentials without leaving Indianapolis!

The selected intern works in support of the International Center's Relocation Services Director, Relocation Coordinator, Relocation Assistant, Relocation Specialists, and Community Orientation Program for Expatriates Manager. The selected intern helps with assignments that include creating materials, revising materials, research and assisting with scheduling for relocation services.

Responsibilities:

- Research current local events to inform RS clients
- Assists with updating Relocation Services documents and Handbooks
- Assists with booking hotels, chauffeur service, and rental cars for RS clients
- Assists with scheduling appointments for RS clients such as school, daycare, bank
- Assists with creating Itineraries for RS clients
- Assists with purchasing Cell Phones for clients and preparing Welcome Packages
- Assists with preparing training materials
- Shadow Relocation Specialists as they give orientation tours

Desired Learning Outcomes:

- Understanding U. S. and International business and cultural diversities
- Understanding the Relocation Services Department and Industry, the research tools to obtain relocation service information, how to interact with clients, orient clients to the city, and meet our program objective with our clients
- Ability to research, organize, problem solve, communicate effectively with different entities and across cultural barriers

For more information about The International Center, its mission and internship program, go to www.internationalcenter.org. Intern applications and cover letter may be submitted through this portal, or you may submit them directly at <https://www.internationalcenter.org/employment/> or email to internships@internationalcenter.org

On behalf of The International Center team, we look forward to hearing from you soon!

For more than 40 years, The International Center has served Indiana as a catalyst for international growth and as a guide to the world's cultural landscape. Our Board of Directors and our diverse and experienced staff are dedicated to growing our community as a key player in the global marketplace and serving as a window to the world – looking out and looking in.

Our Vision

Indiana embraces a global economy, values all cultures, and is a vibrant place to live and work.

Our Mission

The International Center is a catalyst to inform, convene and connect public, private and civic global objectives in Indiana.

2020 Internship Program FAQ

What are the benefits of interning with The International Center?

As an intern at The International Center, you can expect staff members to be invested in you and to treat you as they would their peers. The benefits of working for The International Center are unique and varied!

- attend Weekly Intern Program Meetings that includes professional training, career support modules, and presentations by global business & civic leaders
- participate in an Indiana Naturalization Ceremony and present a U. S. flag to a new citizen
- tap into a supervisor, mentor, and a team committed to your growth and success
- expand your international perspective and gain new, unique experiences
- engage in unique local and international networking opportunities
- develop a career plan with support in resume building & professional recommendations
- gain professional skills for the global economy
- earn school credit
- enjoy a flexible schedule

Check out The International Center's social media for more information about the organization.

- Twitter: @INTLCTR, #IVLP
<https://twitter.com/INTLCTR>
- Facebook: The International Center
<https://www.facebook.com/pages/The-International-Center/246213911149>
- LinkedIn: The International Center of Indianapolis
<https://www.linkedin.com/company/international-center-of-indianapolis>
- Blog: The International Center
<http://www.internationalcenter.org/category/blog/>

Is it possible to participate in extracurricular activities, classes, and/or other jobs while serving as an intern?

Absolutely! We understand that you are a student and have other activities in which you are involved. The International Center allows you the flexibility to work around your school's internship requirements and create a schedule that works for you.

Can I select more than one area of interest to apply for?

Yes please, we encourage it! Just let us know which areas are of interest in your cover letter.

1. Business Development, Research Analysis & Consulting
2. Accounting, Finance & Operations
3. International Research & Business Program Management
4. International Client Services
5. Event Planning & Management
6. International Client Program Management
7. Marketing, Public Relations & Analysis
8. International Research & Programming
9. Non-Profit Administration
10. Operations & Organizational Project Management

Does The International Center only recruit from colleges and universities in Indianapolis?

No. students at colleges and universities from anywhere in the state, country, or world may apply. Please note that all students must arrange their own travel and accommodations for the duration of their internship, and The Center cannot aid in obtaining work visas. The Center also accepts internship applications from recent college graduates.

Are internships paid or unpaid?

The International Center's internships are unpaid. However, we are happy to work with your college or university to provide credit for your internship.

Does The International Center observe a dress code policy?

Yes. Our dress code policy is business professional as it is common for us to host meetings with business, government and international leaders.

Do I have to have a specific major in order to be considered?

No. Through the years, we have had a wide variety of students, with varying majors, intern with The Center. All students with a strong interest in gaining professional and international experience are welcome to apply.

What other activities or experiences may I participate in, outside of my role?

We provide a weekly program agenda that covers topics like international protocols, board governance, community outreach, non-profit fundraising, interviewing and mentoring, social media, intro to business operations, etc. plus a variety of unique opportunities such as participation in a Naturalization Ceremony, lunch with the Board Chair, Citizen of the Year Awards Gala, Indiana Economic Development speaker luncheon, to name a few!

What are the principal responsibilities of an intern?

There are several, and can vary from role to role, season to season. The principal responsibilities include:

- Develop/document goals with your supervisor
- Attend weekly intern meetings featuring special guest speakers & customized career programming
- Represent the IC at naturalization ceremonies and other city-wide events
- Provide research support for special projects and ongoing programs
- Assist the IC with fundraising and special events
- Serve as an organizational ambassador in recruiting future interns and volunteers

What are the preferred qualifications to be a successful intern?

- Excellent interpersonal skills
- Excellent writing skills
- Strong research aptitude and/or skills
- Strong organizational skills
- Willing to be versatile and flexible, with a self-starter work ethic
- Ability to work independently and collaboratively with staff members, volunteers, and external stakeholders
- Proficiency with Microsoft Office Suite (Word, Outlook, Excel, PowerPoint)

What is the hiring timeline and projected work hours?

We offer the following internship programs:

- Spring (January 7 – May 3),
- Summer (May 6 – August 16)

- Fall (August 19 – December 13)

The International Center's office hours are 8:00 a.m. – 5:00 p.m. Monday through Friday. Estimated work hours average 15-20 per week for fall and spring terms around class schedules and 20-30 hours per week, generally 9:30am – 3:30pm weekdays during the summer. 250 minimum hours are required for the internship so that interns are available for the numerous opportunities that arise. Individual schedules may vary depending on the specific projects and other learning opportunities that may arise, as well as school commitments, family obligations and vacations.

How do I Apply?

To apply for an internship at The International Center, please send your resume and cover letter to internships@internationalcenter.org. Please be sure to include your preferred internship program date range and top 3-4 roles of interest in your cover letter. Interns are selected on a rolling basis for spring, summer and fall internship programs. The internship is unpaid. A \$60 monthly stipend for downtown parking is provided.